



February 20, 2009

Chip Adams  
Edwards Business Systems  
525 Penn Avenue  
West Reading, PA 19611

RE: I would recommend the Konica Minolta Bizhub C550

Dear Chip:

At Discovery Federal Credit Union the majority of our printing is completed in-house and the demand for quality, efficiency and reliability is extremely high. Discovery's graphics are bright, complex and detailed, so we need a printer that can output a high frequency of crisp, clean, colorful images on demand.

The Konica Minolta Bizhub C550 has exceeded my expectations. Not only is the quality of the printed pieces from this machine top-notch, the efficiency of the Bizhub is outstanding. Since the machine was delivered, we have printed over 23,000 pages and we haven't had to change the toner or service the machine. I'm able to send a large print job to the printer and continue my work without worrying about adding paper, changing toner or fixing jams.

The other members of the Discovery staff can also use the machine with ease because of its user-friendly features. The scanning capabilities of the Bizhub C550 are extremely time-efficient. The finishing options of the machine allow for print jobs to be completed quickly and with ease—allowing our staff to work on other things while a job is printing.

I highly recommend the Konica Minolta Bizhub C550.

Tara McQuillen

Director of Marketing