

March 30 , 2011

Virginia Business Systems
9899 Mayland Drive
Richmond , Va. 23233

Dear David,

On March the 28th when we switched out our two old copy machines and relocated one other machine to the apartment rental office, it was sure a pleasure to work with Shawn Whalberg. He was very helpful and courteous all day long. He took the time to explain the different phases that he had to go through, and how much time it would take, and when things did not go as expected he still stayed cool and kept on plugging. He also gave our old machine a thorough going over. After the service we received, from our old service company, over the past 4 years it was certainly reassuring to have him spend the day with us. Thanks for smooth switch over !

Larry Mason



Director of Purchasing